SOLAR Pro.

Can SF Express Pay on Delivery be placed in a locker

Which payment methods does SF Locker support?

SF Locker supports various on-spot payment methods,including AlipayHK,Wechat Pay HK,UnionPay QR code and UnionPay App,BoC Pay,PayMe and Octopus. Serving end-users with convenient pick up experiences on a 24/7 basis,over 800 SF Lockers are located all over Hong Kong,including residential areas,estate shopping malls and industrial buildings.

What is SF Express app?

Customers can freely select the SF online platform or SFHK APP (SF Express App) to place orders and track the status of shipment to enhance delivery experience. More than 1000 SF Express stations, lockers and cooperative self-pickup stores have been opened for customers to choose from.

What is SF Locker?

SF Locker is a service that provides high-quality self-pick up and cost-effective last-mile deliveryto both end-users and e-Commerce businesses.

Does Kerry Express (Hong Kong) offer SF sub-account?

With the consent of corporate customers, Kerry Express (Hong Kong) will offer and exclusive SF sub-account to exempt customers from administrative procedures. Customers can freely select the SF online platform or SFHK APP (SF Express App) to place orders and track the status of shipment to enhance delivery experience.

Does SF Express ask customers to use appropriate packaging materials?

Yes, when sending, we ask customers to use appropriate packaging materials to protect the items themselves, ensuring secure and proper packaging. For what constitutes appropriate packaging, we will defer to the judgment of SF Express staff on-site.

Can I send a parcel through SF Express Hong Kong?

For a tutorial video on sending parcels through SF Express Hong Kong's SFHK APP, click here. For step-by-step instructions on sending parcels through SF Express Hong Kong's SFHK APP, click here. Is it possible to send non-local items? Yes, currently this dedicated account is only open for local delivery services.

SF Locker self-Drop Delivery Steps: 1. Download SFHK APP and register as a member. 2. Click "Ship" and click "SF Locker Self-Drop", fill in the shipping details and place the order according to the instructions on the page. 3. The payment ...

Delivery service to Outlying Island is applicable only on Saturday. When the order arrives at the S.F. Pick-up Point, a SMS notification will be sent to you by S.F. Express / EF Locker. Please pick up your order according

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o This service is not applicable to " Temperature Controlled Delivery" Self-Pickup and " Temperature Controlled Delivery (Alcohol)" Self-Pickup. o S.F. Express reserves the right to ...

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